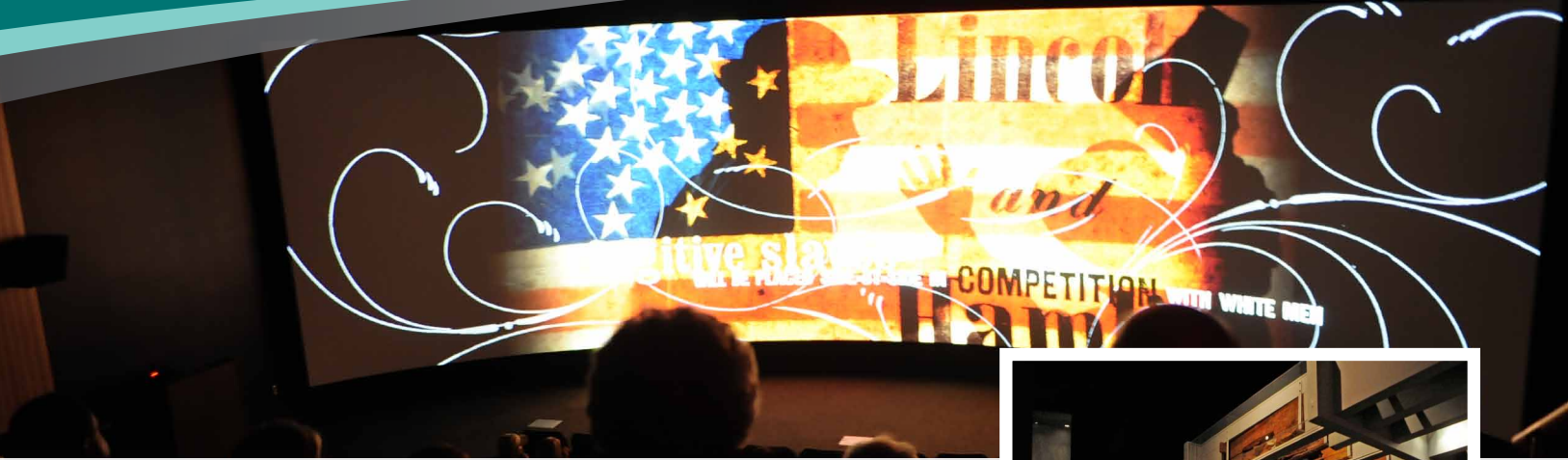


SERVICE PROFILE



Gettysburg National Military Park

Electrosonic Service Solutions at the Gettysburg National Military Park

Since installing and supplying the audio-visual equipment for the 139,000-square foot Gettysburg National Military Park Museum and Visitor Center, the Electrosonic Service Solutions team has provided daily on-site service, projector lamp replacement and recycling, repairs and preventative maintenance checks throughout the facility.

The museum and visitor center, operated in partnership with the non-profit Gettysburg Foundation, replaces the former visitor facilities located on the key battleground of Cemetery Ridge. The new building orients visitors to the park, features exhibits that place the Battle of Gettysburg in the larger context of American history, preserves the park's massive collection of Civil War and Gettysburg artifacts, and showcases the famous, historic Cyclorama painting.

"Gettysburg has more than one million visitors annually. We rely on our Electrosonic on-site technician to ensure that all AV equipment is fully functional and maintained," said Elliot H. Gruber, Vice President and Chief Operations Officer at the Gettysburg Foundation. "We cannot afford to have our fee venues offline for any amount of time. Thanks

to the diligent work of Electrosonic our track record has been exemplary."

Electrosonic's Service Solutions provides the center with the following services:

Dedicated On-Site Technical Staff

- On-site Electrosonic AV technician
- Special event support
- Daily / Monthly reports on all service activity

Projector Lamp Replacement Program

- New spare and replacement lamps stocked on-site
- Lamp inventory management
- 100% spent lamp recycling

Service & Maintenance Contract

- Back-up emergency call out technicians
- Help desk and technical phone support
- Two preventative maintenance visits annually
- Priority repair of defective products
- All shipping to and from the location

